

# How to order books online

# **Step-By-Step Guide**

www.britishcouncil.org.mm

# How to order books online

This step-by-step guide will help you in ordering physical books by logging on to the library website. We have captured step-by-step screenshots to guide you through the process.

#### Step 1

Visit the My Account page to sign into your library account.

| Members can access exclu<br>here: | isive content, n             | nanage loan | s and updat | e account details |
|-----------------------------------|------------------------------|-------------|-------------|-------------------|
| Email address/User id             |                              |             |             |                   |
| Password                          |                              |             |             |                   |
| Forgot your password?             |                              |             |             |                   |
| I'm not a robot                   | reCAPTCHA<br>Privacy - Terms |             |             |                   |
| Login                             |                              |             |             |                   |

## Step 2

Once logged in, click on the 'Order online items' tab from the left side list as shown below.



Click on the link 'here' to search for books on the catalogue as shown below.

| Dashboard               | Request items for borrowing   |
|-------------------------|---|
| My Cart                 | Please click here to search the item from the catalogue to place an order |
| Fines                   |   |
| Order online items      |   |
| Order history           |   |
| Personal details        |   |
| Change password         |   |
| Reading history         |   |
| Purchase<br>suggestions |   |
| Messaging               |   |
| Logout                  |   |

## Step 4

a) Once you will click on 'Click here' option to search the item, below search options will open.

b) Select the item type you would like to order and choose 'Yangon' in 'Location'. Please note that book delivery service is not available yet in Mandalay.

c) Choose the check box 'Only items currently available'

| Limit to any of the foll                   | lowing:               |  |                       |  |
|--|-----------------------|--|-----------------------|--|
| Audio                                      | Dooks                 | DVD  | On-Display            |  |
| Publication date range                     | Language              | Location and                               | Sorting:              |  |
|  |                       |  |                       |  |
| Date range:                                | Language:             | availability:                              | Sort by:              |  |
| Date range:                                | Language:<br>No limit | availability:                              | Sort by:<br>Relevance |  |
| Date range:<br>For example: 1999-2001. You | Language:<br>No limit | availability:<br>Library:<br>All libraries | Sort by:<br>Relevance |  |

From the results page, select the book from the list and click on the title based on the item availability as shown below.

| Ret | tu   | rn to | the la | st ad | van | ced | sea | rch |    |           |        |  |   |
|-----|--|-------|--------|-------|-----|-----|-----|-----|----|-----------|--------|--|---|
|     | 1  | 2     | 3 4    | 5     | 6   | 7   | 8   | 9   | 10 | Next »    | Last » |  |   |
|     |  |       |        |       |     |     |     |     |    | Relevance | e      |  | ~ |
|     | ✓ Unhighlight   Select all Clear all   Place hold  |       |        |       |     |     |     |     |    |           |        |  |   |
|     | 100 Great Brits : a rhyming history form Bede to Beckham James<br>Muirden [Text]<br>by Muirden, James.               |       |        |       |     |     |     |     |    |           |        |  |   |
|     | Publisher: Summersdale 2007<br>Availability: No items available : Withdrawn (1).                                     |       |        |       |     |     |     |     |    |           |        |  |   |
|     | <b>100 + Ideas for Teaching English Angella Cooze [Text]</b><br>by Cooze, Angella.                                   |       |        |       |     |     |     |     |    |           |        |  |   |
|     | Publisher: London Continuum 2007   2.   Availability: Items available for loan: Yangon [Call number: 420.7 COO] (1). |       |        |       |     |     |     |     |    |           |        |  |   |

# Step 6

Click on the title you would like to order. Once you are on the title details page, click on the 'Order online' in the item holdings tab as shown in the screenshot below.



Then, click on 'Confirm' button to order the items.

| Request items for borrowing<br>Please click here to search the item from the catalogue to place an order. |               |                      |            |           |         |   |  |
|---|---------------|----------------------|------------|-----------|---------|---|--|
| Title   | Call<br>no. 🔶 | Holding<br>Library 🔶 | Itemtype 🝦 | Barcode 🔶 | Action  | ÷ |  |
| Berryman's Fate :<br>a centenary<br>celebration in<br>verse<br>()   | 821<br>BER    | Yangon               | Books      | 075235    | Confirm |   |  |
|   |               |                      |            |           |         |   |  |

## Step 8

Once the order is confirmed, you will receive an acknowledgement email of the order shortly, as shown in the screenshot below. You will receive a phone call before your order delivery.

Dear Yamin Nyi Mi (B045453) Title: 100 creative drawing ideas Author: Barcode: 060703 Thank you for placing an order with us. *"Please wait for a SMS/email confirmation for your book delivery"*. Thank you for your co-operation. Library Team

# How to cancel books online

## Step 1

To cancel your online order, log into your library <u>account</u> and go to the 'Order history' tab from the left side list as shown below.

| Dashboard          | Hello,  |
|--------------------|---|
| Summary            | Click here if you're not  |
| Order online items | Online members have exclusive access to our exciting online resources. These<br>include e-books, e-newspapers and e-magazines, audio books, films and academic    |
| Order history      | papers.   |
| Fines              | Individual and Family Members can also browse our collections and reserve items<br>to collect from our libraries. Our membership page details what individual and |
| Personal details   | family members can take out of the library.   |

# Step 2

This will list all your online orders. Click on the 'Cancel' button of the order that is placed as shown below. The 'cancel' button is available only for 24 hours from the time an order is placed.

| Request items history  |               |                  |                         |          |  |  |  |  |  |
|--|---------------|------------------|-------------------------|----------|--|--|--|--|--|
| Showing last 50 items. Show all items                                      |               |                  |                         |          |  |  |  |  |  |
| Please click here to search the item from the catalogue to place an order. |               |                  |                         |          |  |  |  |  |  |
| Title  | Call<br>no. 🔶 | Barcode/Itemtype | Status 🔶                | Modify 🔶 |  |  |  |  |  |
| Berryman's Fate : a<br>centenary<br>celebration in<br>verse                | 821<br>BER    | 075235<br>(BK)   | PENDING<br>(26/11/2021) | Cancel   |  |  |  |  |  |
|  |               |                  |                         |          |  |  |  |  |  |

Once you click on 'cancel' button, you will receive an email acknowledgement as shown in the screenshot below. Then, your cancellation is successful.

